

# **Andrew D Wright**

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## Summary

- Creator of Chebucto Wireless, the most innovative non-profit residential highspeed access in North America, and the first residential ubiquitous wireless in Nova Scotia.
- Office Manager at Chebucto Community Net, oldest Internet Provider in Eastern Canada, a registered charity, 1997-2017.
- Creator, author @ChebuctoCommNet Twitter feed 2013-2017, attracting 1,100 followers and generating \$71,000 in donations and grants.
- Board member, Halifax Region Community Access Program.
- Writer of technology column The Mousepad, 2006-2010.
- Media information source on Internet issues.

## Experience

### Office Manager

#### Chebucto Community Net

*September 1997 - March 2017*

Chebucto Community Net is one of the last surviving community nets in Canada, a non-profit registered charitable society providing highspeed and dialup Internet access, email and webhosting.

- Ran all aspects of a modern charity office solo, from maintaining records to issuing receipts, keeping accounts, building and maintaining office equipment; responsible to a volunteer Board of Directors.
- Created public presentations, publicity materials, videos, etc.
- Operated organizational Twitter, Facebook, Google+, YouTube media accounts.
- Provided telephone and in-person technical user support.
- Created user support documentation.
- Majority funded and helped build residential wifi network pilot project, Manors Project Phase 1, bringing low-cost highspeed connectivity to two South-End Halifax low-income public housing apartment buildings.
- Helped build Manors Project Phase 2, bringing low-cost highspeed connectivity to two North-End Halifax low-income public housing apartment buildings.

- Maintained Chebucto Wireless service 2013-2017, providing on location troubleshooting and service calls as necessary, planning bandwidth purchases as needed. Service was \$125.00 per year for symmetrical 15 Mbps connection over 2.4 and 5 GHz wifi network.
- Monitored production services.
- Helped build and service servers, UPS battery backups, make network cable.
- Manually administered user account records and service expiration.
- Set up first Bitcoin charity donation system in Canada; more than 10% of assets are in donated Bitcoin.
- Successfully applied for and received major grants funding Manors Project Phase 2 and 3.
- Testified before the Canadian Radio Telecommunications Commission about broadband as an invited witness.
- Answered email for several administrative accounts including Postmaster, Abuse, Userhelp, Membership, and Office.
- Maintained updated firmware on all remote switches and network devices.
- Organized and ran Internet Townhall public meetings 2010 encouraging public owned highspeed networks in Nova Scotia.
- Maintained and operated Fenwick Tower roof webcam 2000-2010 working on the very top of the tallest building in the Maritimes.
- Received Construction Safety Nova Scotia Certificate of Recognition 2016.
- Developed complete safety procedures and reporting for all work locations.
- Representative to Atlantic Canada Organization of Research Networks - Nova Scotia (ACORN-NS) 2010-2017
- Media spokesperson. Stories, TV and radio interviews with CBC, Global, Rogers, Halifax Chronicle Herald, The Coast, Halifax Daily News, etc.
- Webmaster for Chebucto Community Net websites 1999-2017.
- Chair of Policy Committee 2000-2017 addressing and creating new organizational policy requirements. Tracking, trouble shooting and responding to abuse complaints primarily from hijacked accounts.
- Set up Extended Validation SSL for key organizational websites, helping reduce compromised user accounts.
- Familiar with and supported MS-DOS, Microsoft Windows, Apple macOS and OS X, Debian, Ubuntu, Linux Mint, Android, and iOS.
- Experienced in Microsoft Office Excel, Word and PowerPoint, LibreOffice and OpenOffice.
- Experienced using graphic editing software to create new imagery.
- Created and maintained RSS XML software security update newsfeed 2005-2017 averaging 1000 hits daily.
- Wrote 85 columns of The Mousepad, 2006-2010, covering topics from setting up GnuPG email encryption to Net Neutrality, published in the Sunday Herald and Weekly News.
- Set up and maintained new systems for tracking new services and needs as they were required.

**Board Member**  
**Halifax Region Community Access Program**  
*2012 - 2017*

HRCAP administered federal and provincially funded public access sites, called C@P sites, where public Internet access, user training from dozens of seasonally hired students, and hands-on technology for youth training such as 3D printing were available. For most of this time, HRCAP also ran the Halifax Region Job Search Services offices and staffing. The C@P program is now superseded by Community Technology Network (CTN).

## Education and Training

### Current:

#### Construction Safety Nova Scotia

Certificate of Recognition Evaluation  
Emergency First Aid  
Fall Protection I - Worker  
Principles of Loss Control  
Hazard Identification and Control  
Safety Orientation

#### Canadian Centre for Occupational Health and Safety

WHMIS 2015 for Workers  
Office Health and Safety

### Previous:

#### University of King's College

Two years, focusing on Literature and Arts.